

Friday, 4 March 2022

[REDACTED]
[REDACTED]

Re: Official Information Act Request – Violence Incident Data

Kia ora [REDACTED]

Thank you for your request for information under the Official Information Act 1982.

The Hauora Tairāwhiti response is as follows:

- *The number of incidents related to nurses, midwives and health care assistants being abused, harassed or physically assaulted/ attacked at their workplace since 1 Jan 2017 to date, broken down by location and calendar year.*

Please see the tables below for the data.

- *Brief description of the incidents and what the incidents related to e.g. verbal abuse, physical assault, sexual assault, physical threat or otherwise*

Please see the tables below for the data.

- *How many 'code orange'* events that occurred? Brief description of the events. –*

We don't have a coding system of this type.

- *Where did the incidents happen? e.g. the emergency department, mental health/addictions, obstetrics?*

Please see the tables below for the data.

- *How many incidents were notified to WorkSafe?*

2 incidents

- *How many incidents required police interventions e.g. Police report, statements from DHB employees?*

16 incidents

- *How many incidents required an ACC claim?*

2 incidents

- *How many incidents resulted in working days lost? And if so, how many?*

We do not record that routinely and cannot supply the data without significant investigation of individual staff leave records.

If you are not satisfied with this response you may contact the Office of the Ombudsmen, phone 0800 802

0021
[Redacted]

Please note this response or an edited version of this response may be published on the Hauora Tairāwhiti DHB website. Your personal/identifying information will be redacted from any responses published. If you feel that there are good reasons why your response should not be made publicly available, we will be happy to consider this.

Ngā mihi

Jim Green

Chief Executive

Hauora Tairāwhiti

1. Year 2017. Total number of incidents = 40

Incident date	Time of Incident	Department/Location Incident Occurred	Nature or Type of Incident	Type of Abuse	Person Affected	External Notifications
22/02/2017	01:30	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
22/03/2017	21:00	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
25/03/2017	18:00	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
20/05/2017	08:00	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
24/08/2017	16:30	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
25/08/2017	04:30	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
05/09/2017	16:00	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
23/12/2017	16:50	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
01/04/2017	08:40	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	
19/04/2017	00:10	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	
06/09/2017	16:10	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	Director of Area Mental Health Services
17/08/2017	16:35	Building & Engineering Services	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Verbal Abuse	Registered Nurses	
03/07/2017	15:30	Chief Executive	Inappropriate/Aggressive Behaviour towards Staff by Staff	Verbal Abuse	Midwife	
15/09/2017	10:30	Community Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
18/04/2017	09:15	Dialysis Unit	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	
08/04/2017	09:40	District Nursing	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Physical threat (no contact)	Registered Nurses	
17/09/2017	02:00	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Sexual (including harassment and indecent exposure)	Registered Nurses	Police

Incident date	Time of Incident	Department/Location Incident Occurred	Nature or Type of Incident	Type of Abuse	Person Affected	External Notifications
20/03/2017	18:05	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	
06/05/2017	15:30	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	
15/05/2017	23:55	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	
06/06/2017	07:10	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	
26/06/2017	03:00	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	
01/07/2017	16:00	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	
20/06/2017	04:10	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	
10/11/2017	16:30	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Physical contact (actual assault)	Registered Nurses	
02/01/2017	21:45	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Verbal Abuse	Registered Nurses	
04/06/2017	21:30	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Verbal Abuse	Registered Nurses	
08/11/2017	16:45	Emergency	Inappropriate/Aggressive Behaviour towards Staff by Staff	Psychological abuse (bullying and harassment)	Registered Nurses	
30/09/2017	08:00	Emergency	Inappropriate/Aggressive Behaviour towards Staff by Staff	Verbal Abuse	Registered Nurses	
01/05/2017	10:30	Intensive Care Unit	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
29/12/2017	16:30	Maternity Ward	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Verbal Abuse	Midwife	Police
17/01/2017	01:30	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	HealthCare Assistant	
21/01/2017	21:00	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Nurse Assistants	
11/04/2017	14:50	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
21/06/2017	18:50	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	

Incident date	Time of Incident	Department/Location Incident Occurred	Nature or Type of Incident	Type of Abuse	Person Affected	External Notifications
02/11/2017	20:10	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
12/01/2017	05:00	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Enrolled Nurses	
07/01/2017	07:15	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal abuse with disability content	Registered Nurses	
15/07/2017	13:00	Paediatric Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	
16/07/2017	13:00	Paediatric Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	

2. Year 2018. Total number of incidents = 38

Incident date	Time of Incident	Department/Location Incident Occurred	Nature or Type of Incident	Type of Abuse	Person Affected	External Notifications
10/07/2018	11:00	Adult Acute Mental Health	Inappropriate/Aggressive Behaviour towards Staff by Staff	Verbal Abuse	Registered Nurses	
18/06/2018	04:30	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Health Care assistant	Director of Area Mental Health Services, Next of Kin, Police
14/12/2018	15:40	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
26/12/2018	16:45	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Health Care assistant	Next of Kin, Police
28/02/2018	15:15	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	
03/03/2018	05:30	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	
14/03/2018	15:00	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	Police
10/05/2018	11:30	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	Police
12/11/2018	20:45	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	

Incident date	Time of Incident	Department/Location Incident Occurred	Nature or Type of Incident	Type of Abuse	Person Affected	External Notifications
21/11/2018	13:30	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	
26/12/2018	11:10	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	
19/10/2018	09:10	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Verbal Abuse	Registered Nurses	
01/08/2018	11:00	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by Staff	Verbal Abuse	Registered Nurses	
13/01/2018	14:50	Dialysis Unit	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	
30/12/2018	17:45	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	Police
11/09/2018	18:00	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	
01/08/2018	20:40	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Physical Abuse	Registered Nurses	
30/03/2018	12:50	Flight Team	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical Abuse	Registered Nurses	Ambulance Service
22/10/2018	17:15	Intensive Care Unit	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
06/12/2018	23:30	Intensive Care Unit	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Psychological abuse (bullying and harassment)	Registered Nurses	
10/04/2018	12:00	Long Term Conditions	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Psychological abuse (bullying and harassment)	Registered Nurses	
18/08/2018	17:35	Maternity Ward	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Verbal abuse with racial content	Midwife	
17/07/2018	13:45	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
28/07/2018	09:30	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
29/09/2018	18:00	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
17/07/2018	16:30	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	GP
12/04/2018	15:30	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by Staff	Psychological abuse (bullying and harassment)	Registered Nurses	

Incident date	Time of Incident	Department/Location Incident Occurred	Nature or Type of Incident	Type of Abuse	Person Affected	External Notifications
19/08/2018	19:00	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by Staff	Verbal Abuse	Registered Nurses	
13/12/2018	10:30	Neonatal Unit	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Verbal Abuse	Registered Nurses	
04/12/2018	13:30	PACU	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
15/06/2018	20:30	Surgical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
13/08/2018	19:40	Surgical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
26/09/2018	18:45	Surgical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
27/09/2018	12:00	Surgical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
12/12/2018	07:40	Surgical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Health Service Assistants	
10/12/2018	08:10	Surgical Ward	Inappropriate/Aggressive Behaviour towards Staff by Staff	Verbal Abuse	Registered Nurses	Ambulance Service
16/03/2018	16:15	Well Child	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Community Support Workers	
12/09/2018	13:30	Well Child	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	

3. Year 2019. Total number of incidents = 34

Incident date	Time of Incident	Department/Location Incident Occurred	Nature or Type of Incident	Type of Abuse	Person Affected	External Notifications
30/03/2019	10:45	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
31/03/2019	17:30	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	Police
27/10/2019	03:30	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Nurse Practitioners	
03/11/2019	15:30	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	Accident Compensation Corporation

Incident date	Time of Incident	Department/Location Incident Occurred	Nature or Type of Incident	Type of Abuse	Person Affected	External Notifications
31/12/2019	18:40	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	Director of Area Mental Health Services
01/07/2019	13:40	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	Next of Kin
07/07/2019	20:10	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	Next of Kin
08/09/2019	18:30	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	
16/07/2019	09:00	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Psychological abuse (bullying and harassment)	Registered Nurses	
11/11/2019	08:30	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	
09/07/2019	13:20	Community Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	
10/01/2019	09:00	Day of Surgery Unit	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	
20/09/2019	11:00	District Nursing	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	
23/07/2019	11:30	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	Police
27/01/2019	07:30	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	
21/02/2019	20:00	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	
24/11/2019	20:00	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	
14/04/2019	12:10	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Psychological abuse (bullying and harassment)	Registered Nurses	
30/08/2019	20:30	General Surgery	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	
06/07/2019	04:00	Intensive Care Unit	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Sexual (including harassment and indecent exposure)	Registered Nurses	Police
06/03/2019	02:40	Maternity Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Midwife	
30/07/2019	07:45	Maternity Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Midwife	

Incident date	Time of Incident	Department/Location Incident Occurred	Nature or Type of Incident	Type of Abuse	Person Affected	External Notifications
27/02/2019	22:00	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
14/04/2019	03:30	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
26/07/2019	01:00	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
26/07/2019	06:00	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
19/09/2019	23:08	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
20/03/2019	20:00	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	
07/01/2019	05:00	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Verbal Abuse	Registered Nurses	
10/03/2019	10:00	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Verbal Abuse	Registered Nurses	
25/08/2019	22:30	Ortho/Rehab	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
10/11/2019	20:10	Ortho/Rehab	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	
09/02/2019	09:20	Ortho/Rehab	Inappropriate/Aggressive Behaviour towards Staff by Staff	Verbal Abuse	Registered Nurses	
04/08/2019	16:15	Paediatric Ward	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Physical contact (actual assault)	Registered Nurses	*Accident Compensation Corporation, Police, WorkSafe

*This was a serious event. Staff person ended up with a fractured finger requiring surgery in Waikato

4. Year 2020. Total number of incidents = 55

Incident date	Time of Incident	Department/Location Incident Occurred	Nature or Type of Incident	Type of Abuse	Person Affected	External Notifications
10/01/2020	10:30	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	

Incident date	Time of Incident	Department/Location Incident Occurred	Nature or Type of Incident	Type of Abuse	Person Affected	External Notifications
29/01/2020	00:45	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	Director of Area Mental Health Services
02/06/2020	09:30	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
17/06/2020	09:20	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
24/07/2020	16:30	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Health Service Assistants	
25/07/2020	17:40	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	Director of Area Mental Health Services
12/08/2020	17:30	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
13/08/2020	06:50	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Health Care Assistant	
13/08/2020	20:10	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Health Service Assistants	
13/08/2020	14:20	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
14/08/2020	18:30	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
01/09/2020	16:20	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Health Service Assistants	
04/09/2020	09:00	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	

Incident date	Time of Incident	Department/Location Incident Occurred	Nature or Type of Incident	Type of Abuse	Person Affected	External Notifications
08/09/2020	14:15	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
11/09/2020	07:50	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
28/09/2020	14:50	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	Director of Area Mental Health Services
05/10/2020	19:10	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Health Service Assistants	
29/10/2020	08:40	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
01/11/2020	16:30	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Health Care Assistant	*Accident Compensation Corporation, WorkSafe, Police
28/01/2020	20:00	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	
09/02/2020	04:20	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	
11/08/2020	18:55	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	
08/09/2020	14:30	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	
11/09/2020	16:45	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	
11/09/2020	16:00	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	

Incident date	Time of Incident	Department/Location Incident Occurred	Nature or Type of Incident	Type of Abuse	Person Affected	External Notifications
22/09/2020	16:00	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	
04/10/2020	21:00	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	
28/11/2020	21:00	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Psychological abuse (bullying and harassment)	Registered Nurses	
19/09/2020	10:30	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal abuse with racial content	Registered Nurses	
08/09/2020	09:50	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by Staff	Psychological abuse (bullying and harassment)	Registered Nurses	
05/10/2020	14:30	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by Staff	Verbal Abuse	Registered Nurses	
02/11/2020	17:45	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by Staff	Verbal Abuse	Registered Nurses	
27/03/2020	09:30	District Nursing	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	
27/05/2020	09:20	District Nursing	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Verbal Abuse	Registered Nurses	
05/04/2020	22:45	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
29/10/2020	21:00	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Health Service Assistants	Ambulance Service
23/12/2020	16:00	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	
30/03/2020	11:00	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	

Incident date	Time of Incident	Department/Location Incident Occurred	Nature or Type of Incident	Type of Abuse	Person Affected	External Notifications
28/09/2020	16:00	HT Medical Day Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	
04/06/2020	12:00	Intensive Care Unit	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
08/03/2020	09:30	Intensive Care Unit	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	Police, Next of kin
19/01/2020	12:00	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Nurse Assistants	
27/01/2020	13:35	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
30/01/2020	16:00	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
31/01/2020	15:20	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
16/02/2020	14:30	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
16/02/2020	13:00	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
25/02/2020	21:00	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
15/03/2020	06:45	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
18/02/2020	19:10	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Physical contact (actual assault)	Registered Nurses	

Incident date	Time of Incident	Department/Location Incident Occurred	Nature or Type of Incident	Type of Abuse	Person Affected	External Notifications
12/12/2020	14:00	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Verbal Abuse	Registered Nurses	
01/08/2020	18:00	Paediatric Ward	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Verbal Abuse	Enrolled Nurses	
16/07/2020	19:00	Surgical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	
03/12/2020	10:00	Surgical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	
06/12/2020	15:30	Surgical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	

*This was a serious event where the staff person ended up with a fractured jaw and required surgery at Waikato

5. Year 2021. Total number of incidents = 33

Incident date	Time of Incident	Department/Location Incident Occurred	Nature or Type of Incident	Type of Abuse	Person Affected	External Notifications
09/01/2021	19:00	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
09/01/2021	19:00	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
28/02/2021	20:00	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
12/05/2021	21:10	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	Director of Area Mental Health Services

Incident date	Time of Incident	Department/Location Incident Occurred	Nature or Type of Incident	Type of Abuse	Person Affected	External Notifications
12/05/2021	21:10	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	Director of Area Mental Health Services
22/05/2021	20:15	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
10/09/2021	09:00	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
10/10/2021	15:40	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
14/10/2021	12:00	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
29/10/2021	16:00	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Nurse Practitioners	Director of Area Mental Health Services
02/11/2021	15:40	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Health Care Assistant	Director of Area Mental Health Services
02/11/2021	16:20	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	Director of Area Mental Health Services
29/12/2021	18:25	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Health Care Assistant	Director of Area Mental Health Services
16/12/2021	17:35	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	
02/08/2021	14:50	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Physical threat (no contact)	Nurse Practitioners	Police
11/03/2021	02:30	Adult Acute Mental Health Ward	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Verbal Abuse	Registered Nurses	Police

Incident date	Time of Incident	Department/Location Incident Occurred	Nature or Type of Incident	Type of Abuse	Person Affected	External Notifications
06/05/2021	14:00	District Nursing	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Registered Nurses	
05/10/2021	11:30	District Nursing	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Verbal Abuse	Registered Nurses	
05/01/2021	01:17	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	
02/05/2021	05:20	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	
25/10/2021	13:00	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Verbal Abuse	Registered Nurses	
26/01/2021	02:00	Intensive Care Unit	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
30/06/2021	22:00	Intensive Care Unit	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	
11/04/2021	10:00	Intensive Care Unit	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Physical contact (actual assault)	Registered Nurses	
14/08/2021	11:00	Intensive Care Unit	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Physical threat (no contact)	Registered Nurses	Police
15/06/2021	12:40	Intensive Care Unit	Inappropriate/Aggressive Behaviour towards Staff by Staff	Psychological abuse (bullying and harassment)	Registered Nurses	
20/08/2021	09:15	Maternity Ward	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Physical threat (no contact)	Midwife	
16/08/2021	17:50	Maternity Ward	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Sexual (including harassment and indecent exposure)	Midwife	

Incident date	Time of Incident	Department/Location Incident Occurred	Nature or Type of Incident	Type of Abuse	Person Affected	External Notifications
23/04/2021	06:45	Neonatal Unit	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Verbal Abuse	Registered Nurses	
15/06/2021	03:50	Ortho/Rehab	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Registered Nurses	
20/11/2021	16:00	Ortho/Rehab	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)	Health Care Assistant	
12/11/2021	02:00	Ortho/Rehab	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)	Registered Nurses	
11/10/2021	10:40	Well Child	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse	Community Support Workers	