

Tuesday, 8 March 2022

[REDACTED]  
[REDACTED]

**Re: Official Information Act Request – Complaints received: Cancer - delayed or misdiagnosed**

Kia ora [REDACTED]

Thank you for your request for information under the Official Information Act 1982.

**You asked:**

1. How many people had a cancer misdiagnosis in 2017, 2018, 2019, 2020 and 2021?
2. How many people had a delayed diagnosis of cancer in 2017, 2018, 2019, 2020 and 2021?

TAS advised DHBs that they rescoped your request after consultation with you to:

- If DHBs could provide numbers of complaints related to cancer misdiagnoses, or delayed diagnoses (delayed by a year).

**The Hauora Tairāwhiti response is as follows:**

Hauora Tairāwhiti has received two complaints from 2017-2021 about a cancer misdiagnosis. There are no complaints regarding a delayed cancer diagnoses by a year or more.

If you are not satisfied with this response you may contact the Office of the Ombudsmen, phone 0800 802 602.

Please note this response or an edited version of this response may be published on the Hauora Tairāwhiti DHB website. Your personal/identifying information will be redacted from any responses published. If you feel that there are good reasons why your response should not be made publicly available, we will be happy to consider this.

Ngā mihi

**Jim Green**  
Chief Executive  
Hauora Tairāwhiti