



- *Have there been any Ombudsman reports on Ward 11 from 2018-2022?*
- *If yes, may I have access to them?*

In November 2018, the office of the Ombudsman paid an unannounced visit to Te Whare Awhiora to check treatment and conditions with regard to the Crimes of Torture Act 1989. See pdf attached.

The last visit was on 27-28 October 2021 however the Office of the Ombudsman has not yet released that report to Hauora Tairāwhiti.

If you are not satisfied with this response you may contact the Office of the Ombudsmen, phone 0800 802 602.

Please note this response, or an edited version of this response, may be published on the Hauora Tairāwhiti DHB website. Your personal/identifying information will be redacted from any responses published.

If you feel that there are good reasons why your response should not be made publicly available, we will be happy to consider this.

Naku noa, na

**Jim Green**  
**Chief Executive**  
**Hauora Tairāwhiti**