

18 January 2019

Email: _____

Dear _____,

Re: Official Information Act

I am responding on behalf of Hauora Tairāwhiti (Tairāwhiti DHB) to your OIA Request of 15 January regarding infestations.

You asked our DHB:

All documents and communications provided to, and created by, Tairāwhiti District Health Board staff or entities, relating to incidents involving insect, vermin or other pest infestation (referred to herein as “infestations”) in DHB facilities or properties for the period of five years to the end of the 2018 calendar year.

These should include, but are not limited to:

- A document containing an overall breakdown for the above time period, in Microsoft Excel table format, of infestation incidents; including date, facility(s), type of creature(s), and cost to remedy.
- Records, documents and communications of any and all complaints made about infestations by members of the public, members of staff, or other parties.
- The total number of infestation complaints received, broken down by year for the above time period.
- The total amount spent on infestation remedies, broken down by year, for the above time period.
- Email or other messaging correspondence relating to infestations for that time period.

- Any relevant commentary from a representative.

Our response:

Hauora Tairāwhiti has not had any pest infestations nor do we have any infestation documents for the period of five years to the end of the 2018 calendar year. We have a pest control program to prevent any infestations in our DHB.

I trust that the above information answers your request.

If you are not satisfied with this response you may contact the Office of the Ombudsmen, phone 0800 802 602.

Please note this response, or an edited version of this response, may be published on the Hauora Tairāwhiti DHB website. Your personal/identifying information will be redacted from any responses published.

If you feel that there are good reasons why your response should not be made publicly available, we will be happy to consider this.

Yours sincerely



Briar Hunter
Communications Advisor