

9 January 2019

Email: [REDACTED]

Dear: [REDACTED]

Re: Official Information Act

I am responding on behalf of Hauora Tairāwhiti (Tairāwhiti DHB) to your OIA Request of 10 December regarding Pager Systems.

Please see our response to your questions below:

The number of pagers used and owned by the DHB

183 currently in use and 213 owned by the DHB.

What these are used for (including how regularly they are used)

One way communications with medical staff and non-medical staff; job dispatch for Housekeeping/Orderlies and Security staff as well as facility staff. Emergency alarms for panic buttons, emergency crash calls and plant and equipment failure. Average daily pages = 510

Any advice, analysis or planning documents in the last 12 months about phasing out pagers by upgrading to more modern communications systems

Our organisation has no intention of completely phasing out our paging system due to its reliability. However, our DHB has investigated a dual option utilising Wi-Fi and cellular networks. Our DHB had \$110k approved in the 2018/19 CAPEX programme for this upgrade, however, as the DHB was \$2.5 million over our available cash from depreciation, this was deferred as our DHB removed \$2.35 million from our 2018/19 CAPEX programme.

Any advice, or analysis in the last 12 months about the reliability of the DHB's paging systems.

The Hardware is obsolete and unable to be replaced. However, there have been no failures of this hardware.

I trust that the above information answers your request.

If you are not satisfied with this response you may contact the Office of the Ombudsmen, phone 0800 802 602.

Yours sincerely



Briar Hunter
Communications Advisor