

18 March 2019



Email: [REDACTED]

**Re: Official Information Act**

Dear [REDACTED]

I am responding on behalf of Hauora Tairāwhiti (Tairāwhiti DHB) to your OIA Request of 13 February regarding violent incidents. Our DHB asked for an extension and you kindly granted it to 18 March 2019.

**Our response to your request:**

Please provide any statistics or data about the number and nature of violent incidents in hospitals within your DHB within the last five years. If possible, please provide a breakdown by:

- annual number of incidents
- type or nature of incident
- the type of service they occur in (e.g. emergency departments, mental health units, other wards).
- who was the victim (patient, staff, visitor, etc) and who perpetrated the violence.
- when did the incident happen, and at what point in the hospital experience (eg, 2pm, Sunday 4 Feb 2017, at the time of admission).
- where the patient was the perpetrator of a violent incident, how many incidents are reported within 48 hours of that patient being placed in seclusion or restraint
- were there any other factors or circumstances that may have contributed to the incident?

Time Period of Data: 1 Jan - 31 Dec for each year

Year: Data is for the 3 years for 2016, 2017 and 2018. Hauora Tairāwhiti is unable to provide data prior to this.

Data is extracted from Datix. This is information only reported in Datix

Data reflects assaults on staff – see page 2 for two tables



Answers to the OIA questions below

1. Year 2016. Total number of incidents = 48

Incident date	Time	Department/Location	Nature of Incident Type	Nature of Physical or Verbal Abuse
10/05/2016	09:00	Addiction Services)	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
10/06/2016	12:45	Dialysis Unit	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Psychological abuse (bullying and harassment)
30/05/2016	10:30	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Physical threat (no contact)
29/04/2016	21:50	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse
17/05/2016	11:30	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)
23/09/2016	12:00	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
06/11/2016	20:40	Maternity	Inappropriate/Aggressive Behaviour towards a Visitor by a Visitor	Physical contact (actual assault)
25/05/2016	01:30	Maternity	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Verbal Abuse
09/09/2016	05:00	Maternity	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse
17/10/2016	10:25	Radiology	Inappropriate/Aggressive Behaviour towards a Patient by a Visitor/Other	Physical contact (actual assault)
17/10/2016	10:30	Radiology	Inappropriate/Aggressive Behaviour towards a Patient by a Visitor/Other	Physical contact (actual assault)
17/10/2016	10:00	Radiology	Inappropriate/Aggressive Behaviour towards a Patient by a Visitor/Other	Physical contact (actual assault)
08/09/2016	06:30	Medical Ward	Inappropriate/Aggressive Behaviour towards a Patient by a Visitor/Other	Verbal abuse
18/03/2016	19:00	Medical Ward	Inappropriate/Aggressive Behaviour towards a Visitor by a Visitor	Physical contact (actual assault)
03/04/2016	03:30	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
03/04/2016	03:30	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
03/04/2016	03:30	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
17/04/2016	16:30	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
18/04/2016	05:15	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
18/04/2016	05:15	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal abuse
01/05/2016	00:30	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
13/06/2016	05:00	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal abuse with racial content
14/06/2016	06:20	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
24/08/2016	07:00	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
26/11/2016	05:00	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact
30/11/2016	23:30	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)





Incident date	Time	Department/Location	Nature of Incident Type	Nature of Physical or Verbal Abuse
31/05/2016	18:00	Mental Health	Inappropriate/Aggressive Behaviour by a Patient towards an Object/Structure (Not self harm)	Physical attack on an object
22/03/2016	04:30	Mental Health	Inappropriate/Aggressive Behaviour by a Patient towards an Object/Structure (Not self harm)	Physical attack on an object
11/06/2016	14:40	Mental Health	Inappropriate/Aggressive Behaviour towards a Patient by Staff	Verbal (patient secluded that day)
15/11/2016	09:00	Mental Health	Inappropriate/Aggressive Behaviour towards a Patient by a Patient	Sexual (including indecent exposure)
18/11/2016	16:00	Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Physical threat (no contact)
08/06/2016	11:20	Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
17/08/2016	17:00	Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
07/03/2016	00:30	Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
11/05/2016	21:45	Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
01/06/2016	09:00	Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal abuse
13/06/2016	18:10	Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)
25/06/2016	16:00	Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)
26/06/2016	18:30	Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)
28/06/2016	07:45	Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
06/07/2016	11:30	Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault) (patient restrained that day)
18/08/2016	23:30	Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse
23/06/2016	09:30	Ortho/Rehab Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact
10/10/2016	22:00	Ortho/Rehab Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
20/10/2016	18:30	Ortho/Rehab Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)
16/05/2016	21:39	Paediatric Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
26/05/2016	11:50	Public Health	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Physical contact (actual assault)
18/10/2016	11:00	Surgical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse

2. Year 2017. Total number of incidents = 64

Incident date	Time	Department/Location	Nature of Incident Type	Nature of Physical or Verbal Abuse
24/08/2017	16:30	Acute Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
06/09/2017	16:10	Acute Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)



Incident date	Time	Department/Location	Nature of Incident Type	Nature of Physical or Verbal Abuse
17/08/2017	16:35	Building & Engineering Services	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse
15/09/2017	10:30	Community Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
18/04/2017	09:15	Dialysis Unit	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse
08/04/2017	09:40	District Nursing	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Physical threat (no contact)
02/01/2017	21:45	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Verbal Abuse
20/03/2017	18:05	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse
06/05/2017	15:30	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse
15/05/2017	23:55	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse
04/06/2017	21:30	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Verbal Abuse
06/06/2017	07:10	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse
16/06/2017	23:00	Emergency	Inappropriate/Aggressive Behaviour towards a Patient by a Visitor/Other	Physical threat (No contact)
25/06/2017	21:10	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse
26/06/2017	03:00	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical Abuse
30/06/2017	21:00	Emergency	Inappropriate/Aggressive Behaviour towards Visitor by a Patient	Verbal Abuse
01/07/2017	16:00	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse
21/07/2017	05:30	Emergency	Inappropriate/Aggressive Behaviour by a Patient towards an Object/Structure (Not self harm)	Physical attack on an object
17/09/2017	02:00	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Sexual (including harassment and indecent exposure)
29/10/2017	19:00	Emergency	Inappropriate/Aggressive Behaviour towards Visitor by a Patient	Verbal Abuse
10/11/2017	16:30	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Physical contact (actual assault)
22/12/2017	09:00	Emergency	Inappropriate/Aggressive Behaviour towards a Patient by Staff	
20/06/2017	04:10	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse
29/12/2017	16:30	Maternity	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Verbal Abuse
17/08/2017	16:30	Outpatients	Inappropriate/Aggressive Behaviour towards a Visitor by a Visitor	Verbal and threatening abuse
21/07/2017	12:28	Radiology	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Psychological abuse (bullying and harassment)
01/05/2017	10:30	ICU/CCU	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
01/06/2017	16:00	Medical Ward	Inappropriate/Aggressive Behaviour by a Patient towards an Object/Structure (Not self harm)	Physical attack on an object
21/06/2017	18:50	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
15/10/2017	12:00	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse





Incident date	Time	Department/Location	Nature of Incident Type	Nature of Physical or Verbal Abuse
27/10/2017	15:00	Medical Ward	Inappropriate/Aggressive Behaviour towards a Patient	Verbal abuse
02/11/2017	20:10	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
07/01/2017	07:15	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal abuse with disability content
12/01/2017	05:00	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse
17/01/2017	01:30	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
21/01/2017	21:00	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
11/04/2017	14:50	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
19/04/2017	00:10	Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)
20/05/2017	08:00	Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
23/07/2017	08:35	Mental Health	Inappropriate/Aggressive Behaviour towards a Patient by a Patient	Physical threat (No contact)
25/08/2017	04:30	Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse
05/09/2017	16:00	Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
23/12/2017	16:50	Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
15/07/2017	13:00	Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)
16/07/2017	14:30	Mental Health	Inappropriate/Aggressive Behaviour by a Patient towards an Object/Structure (Not self harm)	Physical attack on an object
16/07/2017	13:00	Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)
11/12/2017	18:00	Mental Health	Inappropriate/Aggressive Behaviour towards a Visitor by a Visitor	Physical contact (actual assault)
04/02/2017	16:40	Mental Health	Inappropriate/Aggressive Behaviour by a Patient towards an Object/Structure (Not self harm)	Full restraint and seclusion
04/02/2017	21:05	Mental Health	Inappropriate/Aggressive Behaviour by a Patient towards an Object/Structure (Not self harm)	Full restraint and seclusion
11/02/2017	12:30	Mental Health	Inappropriate/Aggressive Behaviour by a Patient towards an Object/Structure (Not self harm)	Physical attack on an object
22/02/2017	01:30	Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
04/03/2017	02:30	Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse
22/03/2017	21:00	Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
25/03/2017	18:00	Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
01/04/2017	08:40	Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)
07/07/2017	09:50	Mental Health	Inappropriate/Aggressive Behaviour by a Patient towards an Object/Structure (Not self harm)	Verbal Abuse
08/07/2017	08:00	Mental Health	Inappropriate/Aggressive Behaviour towards a Patient by a Patient	Physical contact (actual assault)



Incident date	Time	Department/Location	Nature of Incident Type	Nature of Physical or Verbal Abuse
22/09/2017	09:00	Mental Health	Inappropriate/Aggressive Behaviour by a Patient towards a Patient by a Patient Object/Structure (Not self harm)	Physical attack on an object
12/10/2017	14:15	Mental Health	Inappropriate/Aggressive Behaviour towards a Patient by a Patient	Physical contact (actual assault)
13/11/2017	11:30	Mental Health	Inappropriate/Aggressive Behaviour by a Patient towards an Object/Structure (Not self harm)	Physical attack on an object
30/11/2017	08:45	Mental Health	Inappropriate/Aggressive Behaviour by a Patient towards an Object/Structure (Not self harm)	Verbal abuse and Physical attack on an object
05/12/2017	22:30	Mental Health	Inappropriate/Aggressive Behaviour by a Patient towards an Object/Structure (Not self harm)	Verbal and threatening Abuse
19/08/2017	10:30	Ortho/Rehab	Inappropriate/Aggressive Behaviour towards a Visitor by a Visitor	Physical contact (actual assault)
27/07/2017	11:30	Well Child	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Physical threat (no contact)

### 3. Year 2018. Total number of incidents = 77

Incident date	Time	Department/Location	Nature of Incident Type	Nature of Physical or Verbal Abuse
16/02/2018	12:50	Acute Mental Health	Inappropriate/Aggressive Behaviour towards a Patient by a Patient	Verbal Abuse and Physical contact with an object
17/02/2018	10:00	Acute Mental Health	Inappropriate/Aggressive Behaviour towards a Patient by a Patient	Sexual (including indecent exposure)
17/02/2018	10:00	Acute Mental Health	Inappropriate/Aggressive Behaviour towards a Patient by a Patient	Sexual (including indecent exposure)
28/02/2018	15:15	Acute Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)
03/03/2018	05:30	Acute Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)
14/03/2018	15:00	Acute Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)
10/05/2018	11:30	Acute Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)
30/05/2018	10:45	Acute Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault) - seclusion after event
18/06/2018	04:30	Acute Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault) - seclusion after event
07/07/2018	04:50	Acute Mental Health	Inappropriate/Aggressive Behaviour towards a Patient by a Patient	Physical contact (actual assault)
07/07/2018	04:50	Acute Mental Health	Inappropriate/Aggressive Behaviour towards a Patient by a Patient	Physical contact (actual assault)
19/10/2018	09:10	Acute Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Verbal Abuse
12/11/2018	20:45	Acute Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (no assault)





Incident date	Time	Department/Location	Nature of Incident Type	Nature of Physical or Verbal Abuse
21/11/2018	13:30	Acute Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)
04/12/2018	12:30	Acute Mental Health	Inappropriate/Aggressive Behaviour towards a Patient by a Patient	Physical contact (actual assault)
14/12/2018	15:40	Acute Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
26/12/2018	16:45	Acute Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
26/12/2018	11:10	Acute Mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault) - seclusion after event
15/05/2018	15:15	Community Mental Health	Inappropriate/Aggressive Behaviour towards Visitor by a Patient	Sexual (including indecent exposure)
13/01/2018	14:50	Dialysis Unit	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal abuse
11/06/2018	00:00	District Nursing	Inappropriate/Aggressive Behaviour towards a Patient by a Visitor/Other	Physical threat (No contact)
31/07/2018	00:00	District Nursing	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse
23/03/2018	17:20	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Psychological abuse (bullying and harassment)
25/07/2018	23:50	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)
01/08/2018	20:40	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Physical contact with an object
01/08/2018	20:35	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse
07/08/2018	22:00	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
03/09/2018	15:00	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
11/09/2018	18:00	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse
16/09/2018	02:47	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal abuse with gender content
20/09/2018	16:15	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse
06/11/2018	03:30	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (no assault)
18/11/2018	11:00	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse
30/12/2018	17:45	Emergency	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
30/03/2018	12:50	Flight Team	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal abuse
18/11/2018	22:56	General Surgery	Inappropriate/Aggressive Behaviour towards a Patient by Staff	Physical threat (No contact)
10/04/2018	12:00	Long Term Conditions	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Psychological abuse (bullying and harassment)
14/04/2018	10:00	Maternity	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Verbal abuse
18/08/2018	17:35	Maternity	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Verbal abuse with racial content
06/12/2018	20:30	Maternity	Inappropriate/Aggressive Behaviour towards a Patient by a Visitor/Other	Physical contact (actual assault)
08/12/2018	14:40	Maternity	Inappropriate/Aggressive Behaviour towards a Patient by a Visitor/Other	Physical contact (actual assault)



Incident date	Time	Department/Location	Nature of Incident Type	Nature of Physical or Verbal Abuse
23/01/2018	10:30	Food Dept	Inappropriate/Aggressive Behaviour towards Visitor/Other	Physical contact (actual assault)
13/12/2018	10:30	Neonatal	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Verbal Abuse
27/09/2018	11:00	Ortho/Rehab	Inappropriate/Aggressive Behaviour towards Visitor by Staff	Psychological abuse (bullying and harassment)
31/10/2018	14:50	Outpatients	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse
04/12/2018	13:30	PACU	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
06/04/2018	01:00	Theatre / PACU	Inappropriate/Aggressive Behaviour towards Staff by a Visitor	Psychological abuse (bullying and harassment)
16/03/2018	16:15	Well Child	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse
12/09/2018	13:30	Well Child	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)
17/07/2018	13:45	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
17/07/2018	16:30	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical threat (no contact)
28/07/2018	09:30	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
29/09/2018	18:00	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
22/10/2018	17:15	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
06/12/2018	23:30	Medical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Psychological abuse (bullying and harassment)
06/05/2018	19:25	mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
11/08/2018	13:45	mental Health	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Verbal Abuse and Physical Threat
25/02/2018	14:30	Mental Health	Inappropriate/Aggressive Behaviour by a Patient towards an Object/Structure (Not self harm)	Physical - fire damage
22/03/2018	19:20	Mental Health	Inappropriate/Aggressive Behaviour towards a Patient by a Patient	Physical contact (actual assault)
05/04/2018	15:00	Mental Health	Inappropriate/Aggressive Behaviour towards a Patient by a Patient	Physical contact (actual assault)
05/04/2018	15:30	Mental Health	Inappropriate/Aggressive Behaviour towards a Patient by a Patient	Physical contact (actual assault)
28/05/2018	09:40	Mental Health	Inappropriate/Aggressive Behaviour towards a Patient by a Patient	Physical contact (actual assault) - seclusion after event
02/09/2018	03:30	Mental Health	Inappropriate/Aggressive Behaviour by a Patient towards an Object/Structure (Not self harm)	Physical contact (no assault) - seclusion after event
21/09/2018	14:30	Mental Health	Inappropriate/Aggressive Behaviour by a Patient towards an Object/Structure (Not self harm)	Physical attack on an object
27/09/2018	23:00	Mental Health	Inappropriate/Aggressive Behaviour by a Patient towards an Object/Structure (Not self harm)	Physical attack on an object
02/11/2018	19:30	Mental Health	Inappropriate/Aggressive Behaviour by a Patient towards an Object/Structure (Not self harm)	Physical - fire damage
04/11/2018	20:25	Mental Health	Inappropriate/Aggressive Behaviour by a Patient towards an Object/Structure (Not self harm)	Physical attack on an object





Incident date	Time	Department/Location	Nature of Incident Type	Nature of Physical or Verbal Abuse
05/12/2018	21:30	Mental Health	Inappropriate/Aggressive Behaviour by Patient towards Staff by a Patient towards Staff by a Patient towards Staff by a Patient	Physical and Verbal abuse
06/12/2018	17:00	Mental Health	Inappropriate/Aggressive Behaviour by a Patient towards an Object/Structure (Not self harm)	Physical and Verbal abuse
06/12/2018	16:50	Mental Health	Inappropriate/Aggressive Behaviour by a Patient towards an Object/Structure (Not self harm)	Physical attack on an object
07/12/2018	19:30	Mental Health	Inappropriate/Aggressive Behaviour by a Patient towards an Object/Structure (Not self harm)	Physical attack on an object
10/12/2018	10:50	Mental Health	Inappropriate/Aggressive Behaviour by a Patient towards an Object/Structure (Not self harm)	Physical contact (no assault)
15/06/2018	20:30	Surgical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
13/08/2018	19:40	Surgical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
26/09/2018	18:45	Surgical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
27/09/2018	12:00	Surgical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)
12/12/2018	07:40	Surgical Ward	Inappropriate/Aggressive Behaviour towards Staff by a Patient	Physical contact (actual assault)

If you are not satisfied with this response you may contact the Office of the Ombudsmen, phone 0800 802 602.

Please note this response, or an edited version of this response, may be published on the Hauora Tairāwhiti DHB website. Your personal/identifying information will be redacted from any responses published.

If you feel that there are good reasons why your response should not be made publicly available, we will be happy to consider this.

Ngā mihi,

Briar Hunter  
 Communications Advisor  
 Hauora Tairāwhiti